



NetApp™
Go further, faster



Global Services

Storage Infrastructure Assessment Service

Improving data management in SAN/NAS environments.

KEY BENEFITS

Builds a robust SAN/NAS architecture to meet current and future requirements.

Optimizes SAN/NAS performance and helps maximize data and system availability.

Leverages NetApp and Brocade experts who utilize best practices to reduce the time, cost, and risk of building a high-performance SAN/NAS solution

Frees up technical staff to focus on core business activities

Today's IT organizations continue to face many challenges in managing increasingly dynamic business environments. In particular, they must be able to manage growing amounts of data, support consolidation efforts, increase asset utilization, and overcome budget constraints. These challenges significantly impact customer environments and therefore require a reliable strategy and ongoing investment to make sure that SAN/NAS environments are optimized to provide the highest possible ROI.

As the industry's leading SAN/NAS solutions providers, NetApp and Brocade offer comprehensive services to help organizations assess, design, implement, manage, and evolve robust SAN/NAS solutions. Based on years of practical experience and best practices developed in a wide range of multivendor environments, these services are designed to align with key business requirements while minimizing the impact and cost to the entire organization.

STORAGE INFRASTRUCTURE ASSESSMENT

The Storage Infrastructure Assessment (SIA) service provides customers with the ability to utilize Brocade professionals to perform an in-depth, vendor-neutral analysis of your SAN/NAS environments. The findings of a storage assessment often result in extracting

increased value from your storage infrastructure and eliminating unnecessary spending on additional capacity or new technology. Architecting your storage infrastructure should start with a clear understanding of what data is being stored and what the business value of that data is. A solution can then be tailored that takes into consideration IT priorities and cost-efficient solutions.

The major features for this service will include the following assessment categories:

- Connectivity
- Scalability
- Compatibility
- Performance
- Capability
- Reliability
- Measurement
- Throughput
- Reporting
- Capacity
- Deduplication
- Availability
- Failover
- Redundancy
- Uptime
- Utilization
- Recovery
- Maintenance
- Environmental
- Prevention
- Replication
- Installation
- Compliance
- Management

This service is designed to determine the effectiveness of a SAN/NAS environment. As part of this service:

- Pre-delivery kick-off meeting.
- Scope defined with customer per the SIA assessment categories.



- Conduct interviews of key customer personnel to gather additional information specific to the customer's SAN/NAS environment.
- Installation of various tools for use with the Storage Infrastructure Assessment on one or more servers in one or more datacenters.
- Obtain and review assessment reports for specific technology areas and categories.
- Compile all gathered information into the final SIA report including issues identified, the impact of these issues, and strategic recommendations for resolution.
- Present final executive SIA assessment.
- Knowledge transfer and provide copies of all assessment specific delivery documentation.

Additional NetApp® and Brocade Services Offerings include:

- SAN Device Implementation Service – 2
- SAN Director Migration Service – 2
- VFM/FAN Implementation Service

LET'S GET STARTED

To learn more about the Storage Infrastructure Assessment Service or any of the NetApp and Brocade services, contact your NetApp or Brocade sales representative.

To order the Storage Infrastructure Assessment Service, contact your local NetApp representative.

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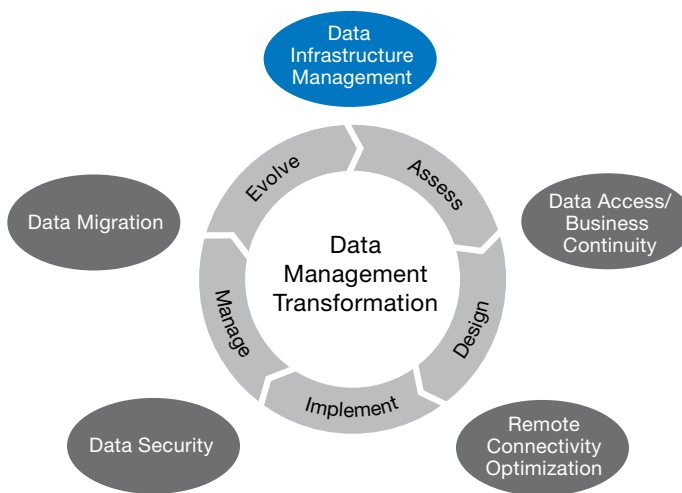


Figure 1) NetApp and Brocade services align with key business requirements.

NetApp creates innovative storage and data management solutions that help you accelerate business breakthroughs and achieve outstanding cost efficiency. Discover our passion for helping companies around the world go further, faster at NetApp.com

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