



NetApp™
Go further, faster



Global Services

NetApp Backup and Recovery Services Solution

Protect your business-critical data with fast, efficient, and reliable backup and recovery solutions

KEY BENEFITS

The Right Backup and Recovery Strategy for Your Business

A knowledgeable and experienced NetApp Professional Services team will recommend the right combination of approaches and technologies to address your business needs.

Optimized Implementation

Extensive knowledge of NetApp® and multi-vendor products and storage best practices combine to provide an optimum solution for backup and recovery.

Cost-Effective Solutions

NetApp's industry-leading data management and proven deployment expertise save both time and money, enabling a faster and maximum return on your investment.

Lower Risk

Proven methodologies and industry best practices help reduce your risk during implementation.

COMPLEX BACKUP AND RECOVERY ENVIRONMENTS SLOW PERFORMANCE AND INCREASE COSTS

The right backup and recovery strategy is a critical component of your company's IT infrastructure. Designing and implementing the right plan is key to minimizing downtime and protecting against data loss. However, the resulting complexity from an increasing number of available data storage technologies and approaches can increase your costs, lead to poor backup and recovery performance, and even cause the loss of business-critical data.

Challenges:

- Expanding data storage environments are becoming increasingly complex and costly to manage
- More data and shorter windows can mean missed or incomplete backups
- Tape technology, media failures, and complex backup systems can slow data recovery and retrieval times
- Designing and implementing the optimal solution—while managing day-to-day operations—can be a daunting challenge for the best IT organizations

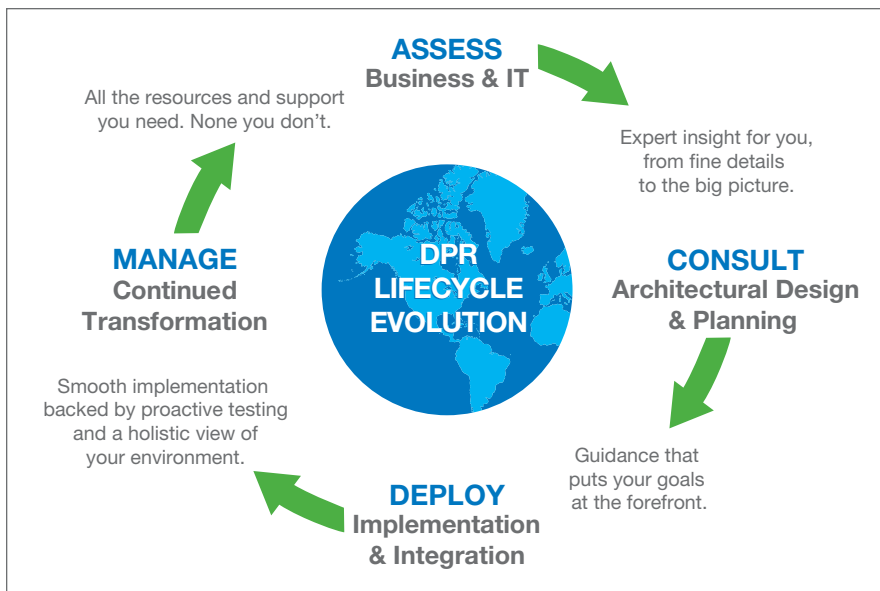
THE NETAPP SOLUTION

NetApp® Services for Backup and Recovery can help you deploy a custom backup and recovery solution that's optimized for your specific business needs. NetApp Backup and Recovery services help you to increase performance, simplify management, and maximize your return on IT investment.

Leveraging our proven best practices, tools, and methodologies, NetApp Professional Services works with you to:

- Identify a backup and recovery strategy
- Help choose appropriate technologies
- Design a robust solutions architecture
- Implement the optimal backup and recovery solution to address your organization's unique needs

From assessment and architecture consulting services to a comprehensive set of implementation services, NetApp Professional Services offers an end-to-end approach to provide you the right solution for every phase of your backup and recovery infrastructure lifecycle. We leverage proven methodologies, tools, and best practices to deliver the optimal solution for your data center—with minimal disruption to your business.



ASSESS

Data Protection and Retention Assessment Service for Backup and Recovery

NetApp backup and recovery experts work with you to identify, characterize, and understand your current backup and recovery environment, including servers, storage, network components, and applications—to define your business needs.

The end result of this assessment service is a report outlining your existing environment and a conceptual model of the recommended future environment, with associated business and technical benefits. Using industry best practices and our three-phase methodology, we develop steps that you can take right away to increase ROI, meet your data protection requirements, and minimize pitfalls on the road to realizing an optimal backup and recovery infrastructure.

CONSULT

Backup and Recovery Architecture Service

Working in conjunction with your IT team, NetApp experts perform a detailed discovery of your current IT infrastructure to understand your backup and recovery environment, capabilities, and business drivers. Our experts analyze data—collected and validated working in conjunction with

your team—to develop custom backup and recovery solution architecture blueprints that address your current and future business and technical requirements.

The final Solution Architecture Report contains the following information:

- Optimal backup and recovery solution strategy and architecture
- Required technologies and implementation strategies
- Solution deployment roadmap

It also describes the associated business, financial, and operational justifications for the recommended solution architectures to enable you to make an informed business decision about how to move forward.

DEPLOY

Implementation Services for Backup and Recovery

NetApp experts develop, document, and deploy a detailed backup and recovery solution for NetApp storage based on discovery findings and, if applicable, on the solution architecture developed in the Backup and Recovery Architecture Service.

Our expert service professionals, trained in NetApp and related technologies, will implement the solution, using NetApp and other industry application vendor best

practices with minimal deployment times.

The following technologies are included in the scope of this service:

- SnapVault®
- Open Systems SnapVault
- SnapVault for NetBackup™
- Protection Manager
- SnapMirror®
- VTL

MANAGE

Managed Services On-Site

This service assists you in managing your ongoing backup and recovery solution. Delivered in the form of a fixed-price, one-year or multiyear engagement with NetApp Professional Services, Managed Services On-Site is designed to augment your existing IT staff. Depending on your requirements, one or more highly trained and skilled NetApp storage professionals works on site at your location to help maximize the return on your investment in NetApp technology.



GLOBAL SUPPORT

Global Support services anticipate and help prevent problems to give you the highest possible performance, data availability, and operational efficiency. We respond locally with worldwide consistency.

LET'S GET STARTED

To learn more about the NetApp Backup and Recovery Services Solution and how it can help your business go further, faster, contact your NetApp sales representative today.

Web

www.netapp.com/services/index.html

Sales inquiry

www.netapp.com/form/view/sales/contact.html

Phone

(800) 443-4537

Other contact information

www.netapp.com/company/contact.cgi

NetApp creates innovative storage and data management solutions that accelerate business breakthroughs and deliver outstanding cost efficiency. Discover our passion for helping companies around the world go further, faster at www.netapp.com.

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